

Medical Software Ratings Chart - 2010

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Groups/Features	Altapoint	AdvancedMD	A4 Health Systems	EHS Care Revolution	E-MDS	GE Healthcare	GE SAAS	Intergy Sage Soft	MicroMD	Medisoft	NextGen	Practice Partner	Praxis EMR	SoftAid
<b>Markets Served</b>														
Sell to solo physicians	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Sell to 2 - 5 physician practices	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Sells up to 1 physician practices	4	4	4	4	4	4	4	4	4		4	4	4	4
Sells up to 5 physician practices	4	4	4	4	4	4	4	4	4		4	4	2	4
Sell to more than 1 physician practices	3	4	4	4	4	4	4	4	4		4	4	2	4
Academic Medical Centers	4	3		4	4	4		4	4	4	4	4	2	4
DME Firms	4	3				4			4			4		4
Billing Services	4	4	4	4	4	4	3	4	4	4	4	4		4
Cancer/Oncology Centers	4	4	4	4	4	4	3	4	4		4	4	2	4
Emergency Departments	4	4	4		2	4		4	4	4			4	2
Health Maintenance Organizations	3	4						4	4		4		2	3
Home Health Agencies	3	2			4	4			2		4	4	4	4
Managed Care Plans	3	4						4	4		4			2
Management Service Organizations	3	4	4	4		4		4	4		4	4	2	4
Mental Health Centers	4	4	4	4	4	4		4	2	4	4	4	2	4
Medical Imaging Centers	4	4	4	4		4		4	4	4			2	3
Outpatient Departments	4	3	4	4	2	4		4	4	4	4	4	4	3
Physician Hospital Organizations	3	4	4	4	4	4		4	4		4	4	4	4
Surgery Centers	4	4	4	4	4	4		4	4	4	4	4	4	4
Urgent Care Centers	4	4	4	4	4	4	3	4	4	4	4	4	4	4
<b>Ease of Use/Learning</b>														
Ability to define launch page	4	4	3	4		4	4	4		4		4	2	4
Multiple windows open at once	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Pulldown menu's are consistent and tailorable	4	4	4	4	4	4	4	4	1	4	4	4	4	4
CBT's available - Computer Based Training	4	2	4	4	2	4	3	4	2	4	4	4	4	4
Screen Level Help	4	4	4	4	3	4	4	4	4	4	4	4	4	4
Field Level Help	4	2	4	4	3	4		4	4	4		4	4	4
Online help can be customized	4		2			2					4	4	2	
User Friendly Error Messages and Alerts	4	4	4	4	4	4	4	4	4	4	4	4	4	4
System offered in multiple languages	4		2		1						4		4	
Support function key navigation	4	4	4	4	1	4	4	4	4	4	4	4	2	4
Support button/icon navigation	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Support right click navigation	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Support drag and drop	4		4		2	4	4	4	4		4	4	4	4
Resize Windows/Memorize size	4	2	4	4	4	4		4	4	4	4	4	4	4
Utilizes Pop Up Calander	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Utilizes Calculator	4	3	4		4	4		3	4	4	4	4	4	
Support user preferences - customize layout, workflow	4	3	4	4	3	4	4	4	4	4	4	4	2	4
Sort columns A-Z and Z-A	4	4	4	4	2	4	4	4	4	4	4	4	4	4
Ability to sort on multiple fields in a grid/spreadsheets	4	3	4		4	4	4	4	4	4	4	4	4	2
The ability to filter a grid or spreadsheet	4	4	4	4	4	4		4	3	4	4	4	4	4
Manuals are online	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Manuals available via the internet/website	4	2	4		4	4			4	4	4	4	4	4

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<b>Security/HIPAA</b>														
Complies with HIPAA security standards today	4	4	4	4	3	4	4	4	4	4	4	4	4	4
Provide easy to understand audit trails	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Ability to track audit trail by individual users	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Backup messages appear if not backed up in a given timeframe	4	4	4	4	4	4					4		4	4
Support Module/Component Security	4	4	4	4	4	4	4	4	4	4	4	4	2	4
Support Tab Security Levels	4	4	4	4	2	4		4	4	4	4	4	2	4
Supports Group/role security	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Supports User security	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Define security to field level	4	4	4	4	2	3	4	4	4		4	4	4	4
Supports multiple databases	4	4	4	4	4	4	3	4	4	4	4	4	4	4
Supports the sharing of data across multiple databases	4	4	4	4	3	3	3	4	4		4	4	2	4
Supports multiple tax ID's	4	4	4	4	4	4	4	4	4	4	4	4	2	4
Auto delete maintenance files with specified exp. dates	4	2	4		2						4			4
Schedule jobs	4	4	4	4	2	3			2		4	4	4	2
User definable fields	4	4	4	4	2	3		4	4	4	4	4	4	4
Biometric authentication	4		4	4	4	3	3	2			1	4	2	
Auto password generation for users	3		4	4		3	3	4			4		4	
Global Updates supported	3	4	4	4	4	4	4	4			4	4	4	4
Unique individual identifiers for each user	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Automatic logoff after specified time	4	4	4	4	4	4	4	3	4	4	4	4	4	
Change passwords often (enforced by system)	4	4	4	4		4	4	4		2	4	4	4	
System generates random passwords	4												4	
System stores password encrypted	4	4	4	4	4	4	4	4		4	4	4	4	4
Uniform User ID across organization	4	2	4		4	4	4	4			4	4		
Role based access profiles	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Monitoring of Access	4	4	4	4	4	4	4	4	3	4	4	4	4	4
System imposes audit trail	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Transaction log audit trail	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Record level audit trail	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Field level audit trail	4	4	4	4	4	4	4		3	4	4	4	4	4
Offer Secure Backup, storage and retrieval	4	4	4	4	4	3	4	4	3	4	4	4	4	4
Offer offsite backup storage	4	4	4	4		3	4				4	4	2	
Error checking on all but free text	4	4	4		4	3	3	4	3			4	4	4
Support X12 27 transaction	4	2	4	4	2	4	4	4	4	4	4	4		4
Support X12 271 transaction	4	2	4	4	2	4	4	4	4	4	4	4		4
Support X12 275 transaction	4	2	2						4					2
Support X12 276 transaction	4	2	2			4	4	4	4		4			4
Support X12 277 transaction	4	2	4			4	4	4	4	4	4			4
Support X12 278 transaction	4	2	2					4	4		4			2
Support X12 82 transaction	4	2	2						4					2
Support X12 834 transaction	4	4	2	4					4					2
Support X12 835 transaction	4	4	4	4	4	4	4	4	4	4	4	4		4
Support X12 837 transaction	4	4	4	4	4	4	4	4	4	4	4	4		4

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<b>Master File Maintenance</b>														
<b>Procedure/Diagnosis Codes</b>														
Diagnosis Codes and Procedure Codes updated by disk	4		4	4	4	4	4	4	4	4	4	4	4	4
Ability to capture practice's cost by plan/CPT	4	4	4		4	4	4	4	4	4	4	4	4	4
Classify certain CPT's with departments for reporting	4	4	4	4	2	4		4	4	4	4	4	2	4
Create Procedure/ Diagnosis crossover	4	2	4	4	2	3		4	4	4	4	4	2	2
Ability to enter explosion or group codes	4	4	4	4	4	4	4	4	4	4	4	4	2	4
Capture Modality Code for reporting	4	4	4	4	2	4		4	3		4	4		4
Capture Department code for reporting	4	4	4	4	4	4		4	4		4	4	4	4
Referring physician required	4	4	4		4	4	4	4	4	4	4	4		4
Type of service	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Area of practice	4	4	4	4	2	4		4	4		4	4	2	4
Modifiers and descriptions maintained in separate file	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Alternative procedure codes	4	4	4	4	4	4	4	4	4	4	4	4	2	4
Define default CPT code modifiers for charge posting	4	4	4	4	2	4	4	4	4	4	4	4	4	4
Define Type of code	4	4	4	4	4	4		4	4	4	4	4	2	4
Gender specific indicators if procedure restricted by gender	3	2	4		2	3	4	4			4	4	4	4
<b>Fee Schedules</b>														
Capture Fee Schedule for each insurance plan	4	4	4	4	4	4	4	4	4	4	4	4		4
Maintenance based on plans, not CPT codes	4	2	4	4	4	4	4	4	4	4	4	4		4
Ability to import fee schedule data from excel or other app.	4	4	4	4	2	2	4	4	2		4	4		4
Update via RVU	4	4	4		4	4	4	4	4	4	4	4		2
Update via %	4	4	4	1	4	4		4	4	4	4	4		2
Capture effective dates	4	2	4	4	2	4	4	4	3	4	4	4		4
<b>Employers</b>														
Capture contact name and phone number for employer	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Ability to print employer statements	4	4	4	4	4	3		4	4	4	4	4	4	4
Ability to print non-patient invoices	4	4	4	4	4	3		4	3	4	4	4	2	4
Maintains employer utilization history	4	4	4		4	3		4	4	4	4	4		4
<b>Insurance Companies</b>														
Ability to update insurance information on the fly	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Capture multiple plans under an insurance company	4	4	4	4	4	3	4	4	4	4	4	4	4	4
Define insurance type/class	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Ability to denote plan effective dates	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Define alternate practice ID to appear on HCFA	4	4	4		4	4	4	4	4	4	4	4		4
Define UB92 facility provider number	4	4	4	4	4	4	4	4	4		4	4		4
Insurance address can be overridden in patient account	4						4			4	4	4		2
Flag plan as capitated or fee for service	4	4	4	4	4	4		4	4	4	4	4		4
<b>Global items</b>														
Support Enterprise system	4	4	4	4	2	2		4	3		4	4	4	4
Define Fiscal Year	4	4	4	4	4	4		4	4		4	4	2	4
Define Aging Categories for reporting	4	4	4	4	4	3		4	4	4	4	4		4
Service Sites Attached to a practice	4	4	4	4	2	4		4	4		4	4		4

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<b>Practice Management</b>														
<b>Accounting</b>														
General Ledger Capabilities	0							4		4	1			4
Payroll Capabilities	0													
Accounts Payable Capabilities	0							4		4	1			4
Purchasing Capabilities	0													2
Benefit Structure Management	0													3
Interfaces with Quickbooks or other accounting packages	4		4	4		3		4		4				3
<b>Workflow</b>														
System adds note that recall/reminder was conducted	3	4	4	4	2	4	4		4	4	4	4		4
Ability to set recall date within posting screen	4	4	4	4	4	4			4	4	4	4		
Service for automatic reminders using appointment schedule	4	4	4	4	4	4	4	4	4	4	4	4		4
Via PostCards	4	4	4	4	4	4			4	4	4	4		4
Via Letters	4	4	4	4	4	4		4	4	4	4	4		4
Via Automated Phone System	4	4	4	4	4	3	3	4	4	4	4	4		3
Allow for mail merge for correspondence/letters	4	4	4	4	4	4		4	4	4	4	4		4
Provide a birds eye view of the patient flow	3		2	4	4	4	4	4	4		4	4		
A timeline is available to view a patients history	4	4	4	4	2	4		4	4		4	4		4
Tracks patient wait times	4	4	4	4	4	4		4	4			4		1
Color coded system for patient tracking by room	4	4	2	4	4	4						4		4
Tasks can be assigned to one person	4	4	4	4	4	4		4	4	4	4	4		4
Tasks can be assigned to a group	4	4	4	4	4				4	4	4	4		4
Tasks can be auto assigned based on a trigger	4		4	4	4	4		4	4	4	4	4		2
Management has a global view of all tasks	4	4	4	4		4		4	4	4	4	4		3
Attachments can be assigned to a task	4	2	2	4	4						4	4		3
Navigate from the task to a location in the system	4	2	4	4		4		4		4	4	4		2
Tasks can be sent from PM to EMR system	4	4	3	4	4			4			4	4		2
Generates new faxes and printouts with one click	4	4	4	4	4	4		3	3	4	4	4		3
View the status on faxes sent by the system	4		4			4		3	3		4	1		
Resend faxes with one click from system	4	2	4			4		3	3		4	4		
Send fax to referring physicain from system	4	4	4	4	4	4		3	3		4	4		2
<b>Appointment Scheduling</b>														
Customization of each template by provider	4	4	4	4	4	4	4	4	4	4	4	4		4
Can customize different appointment types with duration	4	4	4	4	4	4	4	4	4	4	4	4		4
Displays demographics when scheduling appointments	3	4	4	4	4	4	4	4	4	4	4	4		4
Displays past due amounts when scheduling appointments	3	4	4	4	4	4	4	4	4	4	4	4		4
Shows all providers on one screen/scroll	4	4	4	4	4	4	4	4	4	4	4	4		4
Allows the chaining of appointments	4	4	4	4	4	4		4	4		4	4		4
Allows the scheduling of rooms and/or equipment	4	4	4	4	4	4	4	4	4	4	4	4		4
Searches for open time slots by day/time or provider	4	4	4	4	4	4	4	4	4	4	4	4		4
Allows the searching for existing appointments	4	4	4	4	4	4	4	4	4	4	4	4		4
Tracks cancellations and no shows	4	4	4	4	4	4	4	4	4	4	4	4		4
Prints daily schedule by provider	4	4	4	4	4	4	4	4	4	4	4	4		4
Alert message appears when scheduling existing patients	4	4	4	4	4	4	4	4	4	4	4	4		4
Block the scheduling of provider if not on insurance plan	2	4	4	2	2	4		2	4		4	4		4

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Allows the double and triple booking of patients	4	4	4	4	4	4	4	4	4	4	4	4		4
Schedule 2 or more resources simultaneously	4	4	4	4	4	4	4	4	4	4	4	4		4
Multiple resources shown on one screen	4	4	4	4	4	4	4	4	4	4	4	4		4
Allows scheduling/blocking by resources	4	4	4	4	4	4	3	4	4	4	4	4		4
Allows for quickly adding a new patient when scheduling	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to define required fields	4	4	4	4	4	4	1	4	4	2	4	4		4
Daily/Weekly/Monthly view of schedule	4	4	4	4	4	4	4	4	4	4	4	4		4
Referral data captured within scheduling screen	3	4	4	4	4	4	4	4	4	4	4	4		4
Allow appointment wait lists or queue	3	2	4	4	4	4	4	4	4	4	4	4		4
Superbill printed from schedule	4	4	4	4	4	4	4	4	4	4	4	4		4
View color coded resources and service locations	4	4	4		4	4	4	4	4	4	4	4		4
Schedule can be downloaded to mobile device by provider	4	4	4		4	3	4	4	4	2	4	4		4
<b>Insurance Verification</b>														
Schedule is used for batch insurance verification using EDI	3		4	4	2	4	4	4	4	4	3	4		2
Insurance data captured within patient record using EDI	4	2	4		2	4	3	4	4	4	4	4		2
Ability to check insurance via EDI per patient	4	4	4	4	2	4	4	4	4	4	4	4		2
Allows the scanning of insurance card and linked w/record	4	4	4	4	4	4	4	4	4	4	4	4		2
Allows the scanning of drivers license and linked w/record	4	4	4	4	4	4	4	4	4	4	4	4		2
Allows you to take picture of patient and linked w/record	4	4	4	4	4	4	4	4	4	4	4	4		3
<b>Account/Patient Information</b>														
Quick Entry is available	4	4	4	4	4	4	4	4	4	4	4	4		4
Patient demographics are stored at the enterprise level	4		4	4	4	4	4	4	1	4	4	4		4
Patient Entry can occur from multiple locations	4	4	4	4	4	4	4	4	4	4	4	4		4
Clinical Data can be captured in specified fields	4	4	4	4	4	4	4	4	2	4	4	4		4
Multiple insurance carriers can be associated with patients	4	4	4	4	4	4	4	4	4	4	4	4		4
Insurance information attached to each encounter	4	4	4	4	4	4		4	4	4	4	4		4
Capture primary and secondary insurance plans	4	4	4	4	4	4	4	4	4	4	4	4		4
Flag active/inactive plans	4	4	4	4	4	4	4	4	4	4	4	4		4
Account numbers are automatically assigned	4	4	4	4	4	4	4	4	4	4	4	4		4
System checks for multiple social security numbers	4	4	4	4	4	4	4	4	4	4	4	4		4
Employment information is kept at the patient level	4	4	4	4	4	4	4	4	4	4	4	4		4
Employment information is kept in an employers file	4	4	4	4	4	4		4	4	4	4	4		4
Templates can be attached to a patient record	4	4	4		4	4		4	4		4	4		4
Multiple templates can be attached to an account	4	4	4		4	4		4			3	4		
Ability to select date range of history to view	4	4	4	4	4	4	4	4	4		4	4		4
View of payments and charges	4	4	4	4	4	4	4	4	4	4	4	4		4
View account balances	4	4	4	4	4	4	4	4	4	4	4	4		4
<b>Billing/Claims</b>														
Supports Electronic and Paper claims	4	4	4	4	4	4	4	4	4	4	4	4		4
Enter charges, receipts, payments, adjustments on one screen	4	4	4	4	2	4	4	4	4	4	4	4		4
Define location of services	4	4	4	4	4	4	4	4	4	4	4	4		4
Invoice divided by line item for assigning responsible party	4	4	4	4	4	4	4	4	4	4	4	4		4
Allow explosion codes or panels	4	4	4	4	4	4	4	4	4	4	4	4		4
Automatically calculates the co-pay information	4	4	4	4	4	4	4	4	4		4	4		4
Support billing for in-hospital care	4	4	4	4	4	4		4	4	2	4	4		4

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OCR capabilities exist for scanning in superbill data	3		4			3		1			1			2
Alerts when diagnosis code doesn't match procedure codes	4	2	4	4	2	4	4	4	4		4	4		2
Claims are checked for accuracy and notifies you of errors	4	4	4	4	4	4	4	4	4	4	4	4		4
Prints encounter forms/superbills before each visit	4	4	4	4	4	4	4	4	4	4	4	4		4
Prints walk out statement with prior balances	4	4	4	4	4	4	4	4	4	4	4	4		4
Prints posting and proofing reports	4	4	4	4	4	4	4	4	4	4	4	4		4
Prints deposit slips	4	4	4	4	4	4		4	4	4	4	4		4
Print bills individually or batch mode	4	4	4	4	4	4	4	4	4	4	4	4		4
Support billing by patient or family	4	4	4	4	4	4	4	4	4	4	4	4		4
Flag if claim must be submitted via paper	4	3	4	4	4	4	4	4	4		4	4		4
Statements can be sent to multiple addresses at once	4	4	4								2	4		4
View a complete claims submission history by patient	4	4	4	4	4	4	4	4	4	4	4	4		4
Choose own clearinghouse	4	4	4		4	3	4		4	4	4	4		4
<b>Posting Payments/Charge Entry</b>														
Allow auto adjustment amount to reflect expected amount	4	4	4	4	4	4	4	4	4	4	4	4		4
Alerted if posting amount differs from allowed amount	4	4	4	4	4	4	4	4	3		4	4		4
Ability to update allowed amounts via posting screen	4	4	4		4	3		4	4	4	4	4		4
Ability to refile from posting screen if payment is in error	3	4	4	4	4	4		4	4	2	4	4		4
Allow charges to be modified or deleted before posting	4	4	4	4	4	4		4	4	4	4	4		4
Allow some fields to be modified after close process	4	4	4	4	4	4		4	4	4	4	4		4
Ability to post by line item	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to post by encounter	4	4	4	4	4	4	4	4	4	4	4	4		
Ability to post a proportion of charges by % to line items	0	4	4	4	2	4		4	4		4	4		
Post partial payments assigned to oldest charges	4	4	4	4	2	4	4	4	4	4	4	4		4
Batch posting	4	4	4	4	4	4	4	4	4		4	4		4
Predefined explanations attached to transactions	4	4	4	4	4	4	4	4	4		4	4		4
Ability to change responsibility to next payer level	4	4	4	4	4	4	4	4	4	4	4	4		4
Auto generate a second or tertiary claim upon payment post	4	4	4	4	4	4	4	4	4		4	4		4
Manually generate a second or tertiary claim upon posting	4	4	4	4	4	4	4	4	4	4	4	4		4
Automatically generate statements to patient	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to generate list of credit balances by account	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to print refund checks	3	4	4	4		2		4	4	4	1			
Ability to select order of transactions when viewing	4	4	4	4		4		4	4	4	2	4		4
Ability to view transactions by encounters or sequence	4	4	4	4	4	4		4	4	4	4	4		4
Support receipt of electronic payments	4	4	4	4	4	4	4	4	4	4	4	4		4
Electronic EOB's	4	2	4	4	4	4	4	4	4	4	4	4		4
<b>Budgets &amp; Collections</b>														
Auto assigns accounts to agents by plans, aging, amount, etc	3	4	4	4	4	3		4	4	2	4	4		4
Ability to define collection process/steps	4	4	4	4	4	3		4	4	2	4	4		4
Provides tickler screen for working accounts	4	4	4	4	2	4		4	4	2	4	4		4
Allows the sending of collection letters	4	4	4	4	4	4		4	4	2	4	4		4
Ability to construct/modify collection letter templates	4	4	4	4	4	4		4	4	2	4	4		4
Ability to dynamically sort list of collection accounts	4	4	4	4	4	4		4	4	2	4	4		4
Ability to run report on type/date collection ltr was sent	4	4	4	4	2	3			4	2	4	4		4
Ability to define that accounts in collection aren't in A/R	4	4	4	4	4	2		4	4	2	4	4		4

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Allows the sending of accounts to outside collection agency	4	4	4	4	4	3		4	4	2	4	4		4
Ability to set up payment plans and track late payments	4	4	4	4	4	3		4	2	2	4	4		4
Ability to print a coupon book	4	2				3					2			
<b>Notes</b>														
Note categories are tailored by administrator	4	4	4		2	4		4	4		2	4		4
Notes are categorized by note type	4	4	4	4		4	4	4	4	4	4	4		4
Search by note category	4	4	4	4		2	4	4	4		4	4		4
Notes are entered via voice recognition	4	4				3					3	4		3
Notes are at least 265 character spaces	4	4	4	4	4	4	4	4	4		4	4		4
Search notes by key words or phrases	4	2						4	4		2			
<b>Referrals</b>														
Tracks allowed number of visits and provides counter	4	4	4	4	4	4		4	4	4	4	4		4
List of referring physicians with specialty	4	4	4	4	4	4	4	4	4	4	4	4		4
List of referring physicians by insurance plans offered	4		4	4	2	2		4	4		2			
Capture time allotted for visits	4		4	4	4	4		4	4		3	4		4
Referrals can be printed or faxed	4	4	4	4	4	3	4	4	4	4	4	4		4
Referrals can be emailed	4	4	4	4	4	3	3	4	3		4	4		2
Capture referring physician demographics	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to generate referral form/document electronically	4	4	4	4	4	3	4	4	4	4	4	4		4
<b>Managed Care</b>														
Ability to build managed care contract terms	4	2	4		4	4		4	3		4	4		
Contract attached to multiple plans	2	2	4		4	4		4	3		4			
Flag plan as capitated	3	4	4	4	4	4		4	4	4	4	4		4
List of patients who are capitated	4	4	4	4	4	4		4	4		4	4		4
Accept patient panels	4	2			4				3		4			
Update eligibility roster electronically	2	2	4		2				4		3			2
Can build carve outs as fee for service	4	4	4		4	4		4	4		4	4		4
Flag a CPT needing a referral/authorization	3	2	4	4	4	4		4	4	4	4	4		4
Capitated payments can be posted	4	4	4	4	4	4		4	4	4	4	4		4
Track realization	2	4			4	4		4	4	4	4	4		4
<b>Forms/Letters</b>														
HCFA	4	4	4	4	4	4	4	4	4	4	4	4		4
UB92	4	4	4	4	4	4	4	4	4	2	4	4		4
Workers Comp	4	4	4	4	2	4	4	4	4	4	4	4		4
Statements	4	4	4	4	4	4	4	4	4	4	4	4		4
Electronic claim forms directly to carrier	4	4	4	4	4	4	4	4	4	4	4			4
Electronic claim forms through clearinghouse	4	4	4	4	4	4	4	4	4	4	4	4		4
Ability to create templates via Microsoft Word	4	4	4	4		4		4	4		4			4
Mail Merge capabilities	4	4	4	4	4	4		4	4	3	4	4		4
Fee Slips	4	4	4	4	4	4	4	4	4		4	4		4
Proprietary letter writer	4	4			4		4	4		4	4	4		
Ability to produce labels from patient account or schedule	4	4	4	4	4	4	4	4	4	4	4	4		4
<b>Case Management</b>														
Support unlimited cases per patient	4	4	4			4			4	4	4	4		
Review all procedures, tests, RX, referrals, etc. for case	4	4	4			4					4	4		

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Consolidated Chronological History Report is available	4	4	4			3			3		4	4		
Outcomes Analysis Report is available	4	4	4		2				4		4	4		
Case Action Report is available	4	4	4						3		4	4		
<b>Hospital Tracking</b>														
Capture Admission/Departure Date, Location, Status, etc	4	4	4	4	2	4		4	4	4	4	4		4
Capture Hospital Notes	4	4	4	4	3	3		4			4	4		4
Accumulates hospital charges until patient out of hospital	4	4	4	4		3		4	4		4	4		4
Periodic billing before patient is discharged	4	4	4	4		3		4	4		4	4		4
End of stay bill	4	4	4	4		4		4	4		4	4		4
<b>Inventory Tracking</b>														
Inventory module is not a third party application	4	4				4			4					4
Capture vendor information	4	4	4			4								4
Ability to track inventory	4	4				4			4					4
Ability to run usage reports	4	2	4			4			4					4
Ability to set reorder levels	4	4				4			4					4
Inventory items are linked with procedure codes	4	4	4			4			4					4
<b>Clearinghouse Services</b>														
Practice can choose from multiple clearinghouses	4		4			4	4		4	4	4	4		
Claims	4	4	4	4	4	4	4	4	4	4	4	4		4
Notes	4	2	4		4	4	4	4	4		4	4		4
Electronic Billing Statements	4	4	4	4	4	4	4	4	4	4	4	4		4
Remittance from Insurance Carriers	4	4	4	4	4	4	4	4	4	4	4	4		4
Collection Letters	4		4	4	4	2	4		4	4	4	4		4
Reminders/Recalls	4		4		4	2	4	4	4		4	4		4
View Statement	4	4	4		4	2	4	4	4	4	4	4		4
Receipt for posting charges	4		4		4	4	4	4	4		4	4		4
Automated Calling	4		4	4	4	3	2		3		4	1		4
<b>Labs / Tests</b>														
Lab module/interface exists with the PM product	4	2	4					4	4	4	4		4	4
Lab module/interface offered with your EMR product	4	2	4	4	2	4	4	4			4	4		
Lab data is captured within the PM database	4	2	4					4		2	4	4		
Labs are scanned in and linked with the patient record	4	4	4	4	4	4	4	4			4	4		2
<b>RX</b>														
A Prescription module exists with the PM product	4	2	4			3		4	4	4	4		4	4
Prescription module available via your EMR solution	4	2	4	4	4	4	4	4			4	4		
Prescriptions data are captured in the PM database	4	4	4					4		4	4			4
Prescriptions can be faxed or printed	4	4	4	4	4	4	4	4	4	4	4	4		2
<b>Interfaces</b>														
Product has HL7 interfaces	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Interfaces with other EMR systems	4	4	4		2	4	3	4	4	4	4	4	4	4
Links with an ODBC datasource	4	3	4	4	4	4		4	4	4	4	4	4	4
Interfaces with voice recognition software	4	4	4	4	4	4	4	2	4	4	4	4	4	4
Comes with integration kit for connecting with third parties	3	4	4			3		4			4		4	4
System comes with Email for internal use	4	2	4		4	4	4		4	4	4	4	4	
Use third party email system for internal and external email	4	4	4	4		4		4	4		4		4	4

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ANSI standard used	4	4	4	4	4	4	4	4	4	4	4	4	4	4
One way interface with Claims Management tools	4	4	4				4	4	3				4	2
Bi-directional interface with Claims Management tools	4	4	4						3	4			2	4
Offer Optical POS system	3	2									4		4	
Optical POS is integrated with PM system	3	2									4			
<b>EMR</b>														
<b>EMR Specialties Supported</b>														
Urology	4	4	4	4	4	4	4	4			4	4	4	
Dermatology	4	4	4	4	4	4	3	4			4	4	4	
Ophthalmology	4	4	3	4	2	4	3	4			4	4	4	
Family Practice	4	4	4	4	4	4	4	4			4	4	4	
OB/GYN	4	4	4	4	4	4	3	4			4	4	4	
General Surgery	4	4	4	4	2	4	4	4			4	4	4	
Plastic Surgery	4	4	3	4	2	4	1	4			4	4	4	
Neurology	4	4	4	4	3	4	4	4			4	4	4	
Cardiology	4	4	4	4	4	4	3	4			4	4	4	
Orthopaedic	4	4	4	4	4	4	4	4			4	4	4	
Endocrinology	4	4	4	4	4	4	4	4			4	4	4	
Gastroenterology	4	4	4	4	3	4	4	4			4	4	4	
Internal Medicine	4	4	4	4	4	4	4	4			4	4	4	
ENT	4	4	4	4	4	4	3	4			4	4	4	
Pediatrics	4	4	4	4	4	4	4	4			4	4	4	
Radiology	4	4	2	4	1	4	2	4			4	4	4	
Anesthesiology	4	4	3		1	3	1	4			4	4	4	
Pulmonology	4	4	4	4	2	4	3	4			4	4	4	
Oncology	4	4	3	4	2	4	4	4			4	4	4	
Geriatrics	4	4	4	4	3	4	4	4			4	4	4	
Physical Medicine & Rehabilitation	4	4	4	4	3	4	2	4			4	4	4	
Radiology	4	4	2	4	1	4	2	4			4	4	4	
Rheumatology	4	4	4	4	2	4	4	4			4	4	4	
Vascular Surgery	4	4	4	4	1	4	2	4			4	4	4	
Hand Surgery	4	4	3	4	1	4	2	4			4	4	4	
Neuro Surgery	4	4	3	4	1	4	3	4			4	4	4	
Pathology	4	4	3		1	4	2	4			4	4	4	
<b>Clinical Documentation</b>														
<b>Type of Application</b>														
Application is fully customizable	4	4		4	4	4	3	4			4	4	4	
Application uses short lists	4	4	4	4	4	4	4	4			4	4	4	
System uses an automated encounter documentation process	4	2	4	4		4	4	4			4	4	4	
System uses a text approach	4	4	4	4	4	4	4	4			4	4	4	
<b>User Interface</b>														
Character Based	4	4			4	4	4	4					4	
Web Look and Feel	4	4		4		4	4					4	2	
Window Look and Feel	4	4	4	4	4	4	4	4			4	4	4	
Microsoft Outlook Look and Feel	4	4	4	4		4						4	2	

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<b>Input Methods</b>														
Keyboard	4	4	4	4	4	4	4	4			4	4	4	
Mouse	4	4	4	4	4	4	4	4			4	4	4	
Light pen/stylus	4	4	4	4	4	4		4			4	4	4	
Touchscreen	4	4	4	4	4	4	4	4			4	4	4	
Speech/Voice recognition - Dragon	4	4	4	4	4	4	4	1			4	4	4	
Create Wave File - recording	3	4	4	4	4	4	4	4			4	4	2	
<b>Input Capabilities</b>														
Add freestyle notes	4	4	4	4	4	4	4	4			4	4	4	
Select preconstructed notes in comments/note fields	4	2	4	4		4	4	4			4	4	4	
Pick Lists - Drop Downs	4	4	4	4	4	4	4	4			4	4	4	
Add and save values in picklist at runtime	3	4	4	4		4	4	4			4	4	4	
Check boxes/radio buttons	3	4	4	4	4	4	4	4			4		4	
Ability to use graphical data entry	4	4	4	4		4	2	4			4	4	4	
Use Drawing templates or clip art	4	2	4	4	4	4	2	4			4	4	4	
Ability to modify image with text, lines, etc	4	4	4			4	1	4			4	4	4	
Ability to create wave file for storage or transcription	3	4	4	4	4	4	4	4			4	4	4	
Document is created by selecting field values	4	4	4	4	4	4	4	4			4	4	4	
Ability to change text in the document after creation	4	4	4	4	4	4	4	4			4	4	4	
Ability to use a transcription service for parts of the exam	4	4	4	4	4	4	4	4			4	4	4	
<b>File Maintenance Data</b>														
Formulary linked with patient	4	4	4		2	4	4	4			4	4	4	
CPT's, ICD-9, ICD-1 and HCPCS are available via disk	4		4	4	4	4	4	4			4	4	4	
Formularies are updated manually	4		4	4		4	1					4	4	
Formularies are updated via a disk	4		4		2	4	4	4			4	4	2	
ICD-9	4	4	4	4	4	4	4	4			4	4	4	
Data dictionary available with system	4	4	4	4	2	4	1				4	4	4	
SNOWMED	0	2	4	4	2	3	1				1	4	2	
ICD-1	4	4	4	4	2	3	0	4					2	
CPT-4	4	4	4	4	4	4	4	4			4	4	4	
ICPC	4					3	1							
ICHPPC	4	4		4		3	1							
UMLS	4					3	1							
DRG	4	4			2	3	0							
<b>Workflow/Tasks/Reminders</b>														
Workflow/Tasks/Reminders	4	4		4	4	4	4	4			4	4	4	
Physicians can view the appointment list	4	4	4	4	4	4	4	4			4	4	4	
Physicians can view the status of a patient	4	4	4	4	4	4	4	4			4	4	4	
Multiple users can access the same record simultaneously	4	4	4	4	4	4	4	4			4	4	4	
The ability to create a task in EMR and send to PM system	4	4	4	4	4	4	4	4			4	4	4	
Patient demographics and scheduling data in EMR from PM	4	4	4	4	4	4	4	4			4	4	4	
Physician can record multiple complaints per visit	4	4	4	4	4	4	4	4			4	4	4	
Fast Track templates available for quick entry	4	4	4	4	4	4	4	4			4	4	4	
Search for records by text strings	4	2	4	4	4	4	4	4			4	4	4	
Creation of referral letters	4	4	4	4	4	4	4	4			4	4	4	

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Provide reminders and alerts for clinicians	4	4	4	4	4	4	4	4			4	4	4	
Send patient data to billing system	4	4	4	4	4	4	4	4			4	4	4	
Review and electronically sign reports, notes, lab data, etc	4	4	4	4	4	4	4	4			4	4	4	
Route patient records to other users for action	4	4	4	4	4	4	4	4			4	4	4	
Tracks patient refusals	4	2	4	4	4	4	4	4			4	4	4	
Ability to do variable control charting	4	2	4	4	4	4	4	4			4	4	4	
Set reminders based on plan	4	2	4	4	4	4	4	4			4	4	4	
Set reminder based on protocols	4	4	4	4	4	4	4	4			4	4	4	
Preventive service reminders	4	4	4	4	4	4	4	4			4	4	4	
Reminders can be sent via phone system	4	2	2	4	4	3	1				4	1	2	
Highlights important data	4	4	4	4	4	4	4	4			4	4	2	
View summary of record	4	4	4	4	4	4	4	4			4	4	4	
View multiple parts of record - drill down	4	4	4	4	4	4	4	4			4	4	4	
View multiple records/charts at once	4	2	4		4	4	4	4			4	4	4	
Launch an external application	4	2	4	4	4	4	4	4			4	4	2	
<b>Data Captured</b>														
<b>Vital Signs</b>														
Height	4	4	4	4	4	4	4	4			4	4	4	
Weight	4	4	4	4	4	4	4	4			4	4	4	
Temperature	4	4	4	4	4	4	4	4			4	4	4	
Pulse	4	4	4	4	4	4	4	4			4	4	4	
Blood Pressure	4	4	4	4	4	4	4	4			4	4	4	
o2 SAT	4	4		4	4	4	4	4			4	4	4	
Orthostatic Blood Pressure	4	4	4	4	4	4	4	4			4	4	4	
Ability to repeat Blood Pressure	4	4	4	4	4	4	4	4			4	4	4	
Values are typed in the fields	4	4	4	4	4	4	4	4			4	4	4	
Values are stored in the database	4	4	4	4	4	4	4	4			4	4	4	
Values are chosen from dropdowns/picklists	4	4	4	4	4	4	4	4			4	4	4	
Search for Meds by brand	4	2	4	4	4	4	4	4			4	4	4	
Search for Meds by generic	4	2	4	4	4	4	4	4			4	4	4	
Search for Meds by custom list of Providers meds	4	4	4	4	4	4	4	4			4	4	4	
Search for Meds by custom list by Problem	4	2	4	4		4	4	4			4	4	2	
Search for Meds by custom list by Payor	4	2	4	4		4	4	3			4	4	4	
Ability to specify if a med was prescribed elsewhere	4	4	4	4	4	4	4	4			4	4	4	
Ability to specify if med was a sample	4	4	4	4	4	4	4	4			4	4	2	
Ability to track samples with inventory module or features	4	4				4	3	4			4		2	
Medications can be inventoried and managed	4	4					2						2	
Track costs associated with Medications	4	4				4	2				4	4	2	
Ability to request a brand vs generic for prescriptions	4	2	4	4	4	4	4	4			4	4	4	
Capture SIG, SIG Descriptions, Dose and Form	4	4	4	4	4	4	4	4			4	4	4	
Capture Refills, Qty, Start and Stop Dates	4	4	4	4	4	4	4	4			4	4	4	
Physicians and staff are alerted a prescription need filling	4	2	4			4	4	4			4	4	4	
Ability to fax directly to pharmacy from software	4	4	4	4	4	4	4	4			4	4	4	
Ability to track all prescriptions for a patient	4	4	4	4	4	4	4	4			4	4	4	
Checks drug interactions	4	2	4	4	4	4	4	4			4	4	4	

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Check Allergy interactions	4	2	4	4	4	4	4	4			4	4	4	
Ability to print or email education materials about meds	4	2	4	4	4	4	4	4			4	4	4	
Denote a med as inactive	4	2	4	4	4	4	4	4			4	4	4	
Patients can request prescription refills via the internet	4	2	4			3	4				4	4	2	
Physicians can fulfill a prescription while offsite	4	2	4	4	4	4	4	4			4	4	4	
Meds are loaded during setup phase using disk/download	4	2	4	4	4	4	4	4			4	4	4	
Ability to add medications into the database	4	2	4	4	4	4	4	4			4	4	4	
View list of all allergies for a patient	4	4	4	4	4	4	4	4			4	4	4	
Check allergies against drug interactions	4	2	4	4	4	4	4	4			4	4	4	
Adverse Reaction Checking	4	2	4	4	4	4	4	4			4	4	4	
Capture onset	4	4	4	4	4	4	4	4			4	4	4	
Allergy	4	4	4	4	4	4	4	4			4	4	4	
Reactions	4	4	4	4	4	4	4	4			4	4	4	
Allergy Type	4	4	4	4	4	4	4	4			4	4	4	
Allergy Comments	4	4	4	4	4	4	4	4			4	4	4	
Ability to add user defined allergies and types	4	4	4	4	4	4	4	4			4	4	4	
System loads allergies during setup phase	4	2	4	4	4	4	4				4		4	
Lifestyles- exercise, hobbies, diet	4	2	4	4	4	4	4	4			4	4	4	
Illicit Drug use	4	4	4	4	4	4	4	4			4	4	4	
Marital status	4	4	4	4	4	4	4	4			4	4	4	
Alcohol	4	4	4	4	4	4	4	4			4	4	4	
Children	4	4	4	4	4	4	4	4			4	4	4	
Sex practices	4	4	4	4	3	4	4	4			4	4	4	
Tobacco	4	4	4	4	4	4	4	4			4	4	4	
Caffeine	4	4	4	4	3	4	4	4			4	4	4	
Ability to customize the amount of data captured per patient	4	4	4	4	4	4	4	4			4	4	4	
Data is captured via dropdowns and picklist- no typing	4	2	4	4	4	4	4	4			4	4	4	
Data is captured by cut/paste - typing	4	4	4	4	4	4	4	4			4	4	4	
Data is captured via dropdowns and picklist- no typing	4	2	4	4	4	4	4	4			4	4	4	
Data is captured by cut/paste - typing	4	4	4	4	4	4	4	4			4	4	4	
List of possible diseases	4	2	4	4	4	4	4	4			4	4	4	
Condition	4	4	4	4	4	4	4	4			4	4	4	
Died	4	4	4	4	4	4	4	4			4	4	4	
Cause	4	2	4	4	4	4	4	4			4	4	4	
Age	4	4	4	4	4	4	4	4			4	4	4	
DOB	4	4	4	4	4	4	4	4			4	4	4	
Father	4	4	4	4	4	4	4	4			4	4	4	
Mother	4	4	4	4	4	4	4	4			4	4	4	
Children	4	4	4	4	4	4	4	4			4	4	4	
Adopted	4	4	4	4	4	4	3	4			4	4	4	
Brother	4	4	4	4	4	4	4	4			4	4	4	
Sister	4	4	4	4	4	4	4	4			4	4	4	
Cousin	4	4	4	4	4	4	4	2			4	4	4	
Niece	4	4	4	4	4	4	4	2			4	4	4	
Uncles	4	4	4	4	4	4	4	2			4	4	4	

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Aunt	4	4	4	4	4	4	4	2			4	4	4	
Nephew	4	4	4	4	4	4	4	2			4	4	4	
Grandparents	4	4	4	4	4	4	4	2			4	4	4	
Capture data concerning pregnancy	4	4	4	4	4	4	4	4			4	4	4	
Disease	4	4	4	4	4	4	4	4			4	4	4	
Year of Diagnosis	4	4	4	4	4	4	4	4			4	4	4	
Related Procedures	4	4	4	4	4	4	4	4			4	4	4	
Year of Surgery/Procedure	4	4	4	4	4	4	4	4			4	4	4	
Name of Hospital of Surgery/Procedure	4	4	4	4	4	4	4	4			4	4	4	
Physician who performed Surgery/Procedure	4	4	4	4	4	4	4	4			4	4	4	
Data is captured by cut/paste - typing	4	4	4	4	4	4	4	4			4	4	4	
Data is captured by picklists - drilldowns - no typing	4	2	4	4	4	4	4	4			4	4	4	
Review multiple systems	4	2	4	4	4	4	4	4			4	4	4	
Limited	4	4	4	4	4	4	4	4			4	4	4	
Normal	4	4	4	4	4	4	4	4			4	4	4	
Global Normal	4	3	4	4	4	4	4	4			4	4	4	
Ability to customize ROS per provider or group of users	4	2	4	4	4	4	4	4			4	4	4	
Data is captured by cut/paste - typing	4	4	4	4	4	4	4	4			4	4	4	
Data is captured by picklists - drilldowns - no typing	4	2	4	4	4	4	4	4			4	4	4	
Capture multiple complaints at once- one screen	4	2	4	4	4	4	4	4			4	4	4	
Ability to add custom chief complaint options-not hardcoded	4	4	4	4	4	4	4	4			4	4	4	
System is loaded with CC decision trees by specialty	4	2	4	4	4	4	3				4	4	4	
Location	4	4	4	4	4	4	4	4			4	4	4	
Radiation	4	4	4	4	4	4	4	4			4	4	4	
Size	4	4	4	4	4	4	4	4			4	4	4	
Quality	4	4	4	4	4	4	4	4			4	4	4	
Onset	4	4	4	4	4	4	4	4			4	4	4	
Frequency	4	4	4	4	4	4	4	4			4	4	4	
Duration	4	4	4	4	4	4	4	4			4	4	4	
Severity	4	4	4	4	4	4	4	4			4	4	4	
Change	4	4	4	4	4	4	4	4			4	4	4	
Context	4	4	4	4	4	4	4	4			4	4	4	
Aggravated By	4	4	4	4	4	4	4	4			4	4	4	
Relieved By	4	4	4	4	4	4	4	4			4	4	4	
Associated Symptoms	4	4	4	4	4	4	4	4			4	4	4	
Pert. Negatives	4	4	4	4	4	4	4	4			4	4	4	
Treated By	4	4	4	4	4	4	4	4			4	4	4	
Symptoms	4	4	4	4	4	4	4	4			4	4	4	
Frequency	4	4	4	4	4	4	4	4			4	4	4	
Compliance	4	4	4	4	4	4	4	4			4	4	4	
Status	4	4	4	4	4	4	4	4			4	4	4	
Pert. Negatives	4	4	4	4	4	4	4	4			4	4	4	
Prior workup	4	4	4	4	4	4	4	4			4	4	4	
Data is captured by picklists - drilldowns - no typing	4	2	4	4	4	4	4	4			4	4	4	
Data is captured by cut/paste - typing	4	4	4	4	4	4	4	4			4	4	4	

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Ability to default normal and change not normal values	4	4	4	4	4	4	4	4			4	4	4	
Data captured by system	4	4	4	4	4	4	4	4			4	4	4	
Capture the diagnosis and code for the assessment	4	4	4	4	4	4	4	4			4	4	4	
Capture modifier information by assessment	4	4	4		4	4	4	2			4	4	4	
Status of assessment	4	4	4	4	4	4	4	4			4	4	4	
Associate comments/details with diagnosis	4	4	4	4	4	4	4	4			4	4	4	
Ability to capture differential diagnosis	4	4	4	4	4	4	4	4			4	4	4	
Values are used in document	4	4	4	4	4	4	4	4			4	4	4	
Follow up	4	4	4	4	4	4	4	4			4	4	4	
When - time period	4	4	4	4	4	4	4	4			4	4	4	
Date	4	4	4	4	4	4	4	4			4	4	4	
Capture a plan of action	4	4	4	4	4	4	4	4			4	4	4	
Condition for plan of action	4	4	4	4	4	4	4	4			4	4	4	
Capture compliance information	4	4	4	4	4	4	4	4			4	4	4	
Capture diet information	4	4	4	4	4	4	4	4			4	4	4	
Capture exercise information	4	4	4	4	4	4	4	4			4	4	4	
Prescribe counsel/education materials- handouts	4	4	4	4	4	4	4	4			4	4	4	
Task is auto created for a user to process materials	4	4	4		4	4	3	4			4	4	4	
Assign a referral to a specific physician or specialist	4	4	4	4	4	4	4	4			4	4	4	
Orders initiated in system and interfaced to other systems	4	2	4	4	4	4	4	4			4	4	4	
Order data is received and interfaced into the system	4	2	4	4	4	4	4	4			4	4	4	
Orders per specialty	4	2	4	4	4	4	4	4			4	4	4	
Films	4	2	2	4	4	4	4				4	4	4	
Mammography	4	2	4	4	4	4	4				4	4	4	
Ultra sound/CT MRI	4	2	4	4	4	4	4				4	4	4	
Sonography	4	2	2	4	4	4	4				4	4	4	
Nuclear Medicine	4	2	2	4	4	4	4				4	4	4	
Contrast Studies	4	2	2	4	4	4	4				4	4	4	
Nursing orders	4	4	4	4	4	4	4	3			4	4	4	
Tasks are auto assigned to a user or group based on an order	4	2	4	4		4	3				4	4	4	
View a list of orders by physician by status	4	2	4	4	4	4	3	4			4	4	4	
Lab results are attached w/ patient record via interface	4	2	4	4	4	4	4	4			4	4	4	
Track the history of lab results	4	2	4	4	4	4	4	4			4	4	4	
System identifies abnormal test results and alerts physician	4	2	4	4	2	4	4	4			4	4	4	
System performs lab trending based on lab results	4	2	4		2	4	4	4			4	4	4	
Results can be graphed or charted for specific time periods	4	2	4		4	4	4	4			4	4	4	
Lab interface is bi - directional	4	2	4	4		4	4	4			4	4	2	
Tracks costs	4	2	4		4	4	1				4	4	2	
Checks insurance coverage for an order	4	2	4		2	4	1	4			4	4	2	
Suggests alternative tests	4	2	4		4	2	1	4			4	4	2	
System comes with E & M coding tool	4	4	4	4	4	4	4	4			4	4	4	
Need to administer the system for E & M coding	4	4			4	4	4	4				4	4	
Values are captured in the document	4		4	4	4	4	4	4			4	4	4	
E & M values are preselected based on the exam	3			4	4	4	4	4			4	4	4	
Physician chooses the values - system doesn't suggest/choose	4					4	4	4			4	4	4	

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Values are sent to PM system via an interface	4		4	4	4	4	4	4			4	4	4	
System comes with a code checker	4		4	4	4	4	4	4			4	4	4	
Physician can view why coded a certain way	4		4	4	4	4	4	4			4	4	4	
Ability to add your own health maintenance options	4	2	4	4	4	4	4	4			4	4	4	
Capture dates via calendar popups	4	4	4	4	4	4	4	4			4	4	4	
Disease Management Features	4		4	4	4	4	4	4			4	4	4	
Last Exam	4	4	4	4	4	4	4	4			4	4	4	
Immunizations	4	4	4	4	4	4	4	4			4	4	4	
Cardiac Screening	4	4	4	4	4	4	4	4			4	4	4	
Cancer Screening	4	4	4	4	4	4	4	4			4	4	4	
Performs Outcomes Management	4		4	4	4	4	4	4			4	4	4	
Preventative Management Capabilities	4		4	4	4	4	4	4			4	4	4	
The ability to create new flow sheets	4	4	4	4	4	4	4	4			4	4	4	
System loaded with existing flow sheets/templates	4	4	4	4	4	4	4	4			4	4	4	
Audiogram	4		4	4	4	4	2	3			4	4	4	
Coumadin Management	4	4	4	4	4	4	4	4			4	4	4	
Diabetes	4	4	4	4	4	4	4	4			4	4	4	
Hypertension	4	4	4	4	4	4	4	4			4	4	4	
I.V. Therapy	4	4	4			4	1	3			4	4	4	
Immunizations	4	4	4	4	4	4	4	4			4	4	4	
Lipid Profile	4	4	4	4	4	4	4	4			4	4	4	
Peak Flows	4	4	4		4	4	4	3			4	4	4	
Prenatal Record	4	4	4	4	4	4	4	3			4	4	4	
Pulse Oximetry	4	4	4	4	4	4	4	3			4	4	4	
Titmus/Snellen	4		4		2	4	2	3			4	4	4	
The ability to drill into a section of the exam	4	2	4	4	4	4	4	4			4	4	4	
The ability to sort on a column	4	2	4	4		4	4	4			4	4	4	
The ability to define the types of data/sections to display	4	2	4	4	4	4	4	4			4	4	4	
Shows Chief Complaints History	4	4	4	4	4	4	4	4			4	4	4	
Shows Vitals History	4	4	4	4	4	4	4	4			4	4	4	
Shows Visit History	4	4	4	4	4	4	4	4			4	4	4	
Shows Problem List	4	4	4	4	4	4	4	4			4	4	4	
Shows Medications List	4	4	4	4	4	4	4	4			4	4	4	
Shows Allergy History	4	4	4	4	4	4	4	4			4	4	4	
Shows Future Labs/Orders	4	4	4	4	4	4	4	4			4	4	4	
System comes with preloaded images - Clip Art	4	4	4		4	2	1	4			4	4	2	
The ability to draw on an image and save as a new image	4	2	4		4	3	1	4			4	4	2	
Ability to rotate an image-zoom-etc	0	4	4		4	3	1	4			4	4	4	
Ability to attach a saved image with a patient visit	4	4	4	4	4	4	2	4			4	4	4	
Ability to email an image from the patient visit	4	2	4	4	3	4	2	4			4	4	4	
Ability to scan a document and attach to a patient visit	4	4	4	4	4	4	4	4			4	4	4	
Notes are classified by type	4	4	4	4	4	4	4	4			4	4	4	
Notes have associated security priviledges	4	4	4	4	4	4	4	4			4	4	4	
Notes can be entered via voice dictation	4	4	4	4	1	4	4	4			4	4	4	
Search notes by key words or phrases	4	2	4		2	4	4				4	4	4	

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Notes can't be altered/deleted once signed off	4		4	4	4	4	4	4			4		4	
Notes can be amended	4	4	4	4	4	4	4	4			4	4	4	
Electronic Signature is supported	4	4	4	4	4	4	4	4			4	4	4	
Physician can review and sign their own visits	4	4	4	4	4	4	4	4			4	4	4	
Physician can sign visits with other providers	4	2	4		4	4	4	4			4	4	4	
Physician can sign calls with other providers	4	2	4		4	4	4	4			4	4	4	
Review and sign lab studies	4	4	4	4	4	4	4	4			4	4	4	
Review and sign discharges	4	4	4	4		4	4	4			4	4	4	
Review and sign radiology reports	4	4	4	4	4	4	4	4			4	4	4	
Review and sign consults	4	4	4	4	4	4	4	4			4	4	4	
System is loaded with documents	4	4	4	4	4	4	4	4			4	4	4	
Can create documents using admin tool - not external app.	4	4	4	4	4	4	4	4			4	4	4	
Can define leading and ending text per value	4	4	4		4	4	1	4			4	4	4	
Can define viewable fields or sections based on gender	4	2	4	4	4	4	4	3			4	4	4	
Can define viewable fields or sections based on age	4	2	4	4	4	4	4	3			4	4	4	
Can cut and paste existing word docs into system	4	4	4	4	4	4	4	4			4	4	4	
<b>Interfaces</b>														
EMR interfaces with other PM systems	0		4		1	4	4	4			4	4	4	
Product has HL7 interfaces	4	4	4	4	4	4	4	4		4	4	4	4	
Links with an ODBC datasource	4	3	4	4	4	4		4			4	4	4	
ANSI supported	4	4	4	4	4	4		4		4	4	4	4	
Interfaces with voice recognition software	4	4	4	4	4	4	3	1		4	4	4	4	
Email is for internal use only	4		4		4	4	4				4		4	
Email interfaces with Outlook and can be used externally	4	4	4			3	2				4		2	
System comes with secure e-mail capabilities	4	2	4		4	3	4				4	4	2	
Transmit patient records	4	4	4	4	4	3	4	4			4	4	2	
Transmit with encryption	4	4	4	4	2	3	4	4			4	4	4	
Inbound-Outbound fax interface within system	4	4	4		2	4	4	3				4	4	
Integrated with word processor	4	4	4	4	4	4	3	4			4	4	4	

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<b>Web Capabilities</b>														
Website is tailored by the practice for look and feel	2	4	4		2	2	3		4		4	4		2
Allow appointment scheduling via a website	2	2	4		2	2	4		4		4	4		
Allow patients to view bills via a website	2	2			2	2	4		4		4			
Allow patients to make payments via a website	2	2	2		2	2	4				4			
Allow patients to enter demographics via a website	2	2	4		2	2	4		4		4	4		
Allow patients to request prescription refills via a website	2	2	4		2	2	4		4		4	4		
Allow patients to enter medical history via website	2	2	4		2	2	4				4	4		
Allow patients to view test results via a website	2	2	4		2	2	4		4		4	4		
<b>Portable Technology</b>														
PDA solution is not a third party application	4	4	4	4			4	4	4				4	
Handheld is a store and forward solution	4	4	4		4			4	4			3	4	3
Handheld-PDA can be wireless solution	4	4	2		4	4	4	4	4			3	4	3
Practice can dictate data on a PDA	0	4	3		2			4	2				4	
PDA data is editable	4	4	2		2		4	4	4				4	
Patients history can be downloaded into PDA	4	4	4		2	3	4	4				4		1
Ability to capture charges, add notes and view schedule	4	4	4		2	3	3	4	4			3	4	3
Entire patient database is available on handheld	4	4	2		4	4	4	4	1			2	4	2
Rounds data can be downloaded into a PDA	4	4	2	4	2	2	2	4	1			4	4	1
Charge Entry can be entered with a PDA	4	4	2	4	2	2	3	4	4				2	
Laptop can be used in offline mode, no connections req.	4	4	2		4							4		
Dial up connection needed for portable device when offsite	0		4	4	2				4				4	4
<b>Document Management</b>														
EMR comes with Document Management System	4	4	4			4	4	4			4	4	4	
Document Management System needs to run on separate server	0			4		4	4	4						
Scan paper records into system and categorize w/patient data	4	4	4	4	4	4	4	4			4	4	4	4
Ability to give description to scanned documents	4	4	4	4	4	4	4	4			4	4	4	4
Ability to view descriptions within the chart	4	4	4	4	4	4	4	4			4	4	4	
Faxed documents can be automatically scanned into system	4	2	4	4	2	4	4	4			4	4	4	
Auto scanned docs are auto assigned to patient chart	4	2	4		2	4	1	1			4	4	4	
Splits and routes multipage documents by doc type, patient	4	2	4		4	4	1	3			4	4	4	

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<b>Reporting</b>														
<b>Reports Available</b>														
Profit/Loss Reports	3	2	4		4	4					4			3
Managed Care Reports	2	4	4	4	4	4		4	4		4	4	4	2
Image Management Reports	2	2	4	4	4	4					4		4	2
Case Management/Outcomes Analysis	2	4	4	4	2	4			4		4	4	4	2
Quality Care Reports	2	4	4	4	4	4	4				4	4	4	2
Chart and X-Ray locator reports	2	2	4		2	3					4	4	4	2
Dialysis Reporting	2	4	4	4		3					4		4	2
Chemotherapy Reporting	2	4	4	4		4					4		4	2
Consultation Reports	2	4	4	4	4	4					4	4	4	2
Radiology Reports	4	4		4	4	4		4			4	4	4	2
Discharge Summaries	2	4	4	4		4					4	4	4	2
Patient Population Profiles	2	4	4	4	2	3	4	3	3		4	4	4	2
Patient Satisfaction	2	4	4	4	4	3					4	4	4	2
The ability to create/run reports using Crystal	4	3	4	4	4	4		1	4	4	4	4	4	3
The ability to create/run reports using Cognos	0		4										4	3
The ability to call a report using stored procedures	4	4	4		4	4			4		4	4	4	4
Reports can be emailed in pdf form as attachments	4	4	4	4	4	4	4	3			4	4	4	2
<b>Report Editors</b>														
System uses a third party report writer for standard reports	4		4	4	4	4			4		4	4	4	
System uses vendors report editor for standard reports	4				4	4	4	3	2		4	4	4	4
<b>Report Capabilities</b>														
Includes a pre-programmed set of practice analysis reports	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Export Query to Access	4	4	4	4	4	4	4	3	4		4	4	4	4
Export Query to Excel	4	4	4	4	4	4	4	3	4	Version 12	4	4	4	4
Continue to work while report is generating	4	4	4	4	4	4	4	3	4	Version 12	4	4	4	4
Data is sent to ODBC database for reporting purposes	4	4	4		4	4		3			4	4	4	4
Data can be graphed or charted	4	4	4	4	4	3		3	4		4	4	4	4
Data can be sorted and filtered on the fly- not a new search	4	4	4	4	2			3	4		4	4	4	4
Query criteria can be saved for future reports	4	2	4	4	4	4	4	3	4		4	4	4	4
Existing report templates can be altered and saved	4	2	4	4	4	4	4	3	4		4	4	4	4
Ability to drill into account or screen from a report	4		4		2	3	1	3	4		4		4	2

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<b>Training</b>														
<b>Types of Training Offered</b>														
On-Site Training offered	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Train the trainer offered	4	4	4	4	4	4	4	4	4		4	4	4	4
Training at corporate (offsite) offered	4	4	4	4	4	4	4	4	4		4	4	4	4
CBT (Computer Based Training) offered	4	4	4	4	2	4		4	2	4	4	4	4	4
Virtual Internet classes available	4	4	2	4	4	4	3	4	2		4	4	4	4
Videos available	4	4	4					4				4	4	
CD's available	4	4	4		4	4		4		4		4	4	
<b>Suggested Staff Training</b>														
<b>Physician</b>														
-4 hours						4		4				4		4
4-8 hours		4				4	4	4				3	4	3
8-16 hours	4	4		4	4	4		4					4	
16-24 hours								4						
More than 24 hours			4					4						
<b>Nurse</b>														
-4 hours						4	4	4				4		4
4-8 hours		4				4		4				3	4	3
8-16 hours	4	4		4	4	4		4						
16-24 hours			4			4		4						
More than 24 hours						4		4						
<b>Admin</b>														
-4 hours						4	4	4				4	4	4
4-8 hours	4					4		4				4		4
8-16 hours		4	4			4		4				3		3
16-24 hours		4			4	4		4	4					
More than 24 hours				4		4		4						
<b>Front Office Staff</b>														
-4 hours	4	4			4	4	4	4				4	4	4
4-8 hours		4		4		4		4				4		4
8-16 hours			4	4		4		4				3		3
16-24 hours				4		4		4	4					
More than 24 hours						4		4						
<b>Maintenance</b>														
Upgrades to software on server only - clients auto update	4	4	3	4	2	4	4	4	4		4	4	4	4
Software is updated via CD and loaded onto each machine	0		4		4	4		4	4	4		4	4	4
Upgrades are sent electronically to the practice	4	4	4	4	4	4	4	4	4	4	4	4	4	4
User groups are available with the vendor	4	4	4	4	2	4		4	4	4	4	4	4	4
Maintenance costs are less than 2% of software costs	4	4	4	4	4	4			4		4	4	4	4
<b>Support</b>														
24 x 7 support/ pager after normal hours	3	4	4	4	2	4	3	4	2		4	4	4	4
Dial into system for support via program like PC anywhere	4	4	4	4	4	4	4	4	4		4	4	4	4

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Onsite support available	4		4	4	4	4	4	4	4		4	4	4	4
A dedicated support manager is assigned to accounts	3	4	4		2	3	3	4	4		4	4	4	4
Log support call via the internet/web/email	4	4	4	4	4	4	4	4			4	4	4	4
<b>Technology Platform</b>														
<b>Practice Management Software</b>														
<b>Architecture</b>														
System operates using a relational database	4	4	4	4	4	4	4	4	4	4	4	4	4	4
System operates using an indexing database	4	4				4						4	4	4
Application was written using an object oriented language	4	4	4	4	4	4		4	4		4	4	4	4
Application uses .NET technology	4	4	4	4	2	4		4		4	4	4	4	3
Application uses J2EE technology	4		4	4			4							
Application is multi tiered architecture	4	4	4	4	4	4	4	4			4	4		4
Browser Based Solution/Architecture	4	4	4	4		4							4	4
Client Server Architecture	4	4	4	4	4	4		4	4	4	4	4	4	4
WTS or Citrix not needed to run thin client	4	4	4	4	4		4				4	4	4	4
Offsite backup is available with the vendor	4	4	4	4	4		4				4	4	4	
Users can dial in for access from home	4	4	4	4	4	4	4	4	4		4	4	4	4
Back Office Certified via Microsoft	3	4	4	4	4	4					4		4	
ASP is available	4	4	4	4	4	4	4		4		4	4		4
Utilizes Smart Card technology	4					3	3							
PM and EMR can run on one central database	4	4	2	4	4	4	4	4			4	4		
PM and EMR can run on one central server	4	4	4	4	4	4	4	4			4	4		4
<b>Servers</b>														
Operating System - NT	4				4	4				4	4	4		4
Operating System - 2	4	4	4	4	4	4			4	4	4	4		4
Operating System - Linux	4			4										
Operating System - OS/2	4													
Operating System - AIX	0					4		4						
Operating System - XP	4	4		4	4	4	4	4	4	4	4	4		4
Operating System - Windows Server 2003/2008	4	4	4		4	4	4	4	4		4	4	4	4
<b>PC's</b>														
Operating System - 2	4	4	4	4	4	4		4	4	4	4	4		4
Operating System - Windows 98	4		4	4		4				4	4	4		4
Operating System - ME	0		4			3				4	4			4
Operating System - XP pro	3	4	4	4	4	4	4	4	4	4	4	4		4
Operating System - XP Home	4	4	4						3	4				
<b>EMR</b>														
<b>Architecture</b>														
System operates using a relational database	4	4	4	4	4	4	4	4		4	4		4	
System operates using an indexing database	4	4				4		4				4	4	
Application was written using an object oriented language	4	4	4	4	4	4		4			4	4	4	
Application uses .NET technology	4	4	4	4	2			4		2	4	4	4	
Application uses J2EE technology	4			4			4						4	
Application is multi tiered	4	4	4	4	4	4	4				4	4	2	
Browser Based Solution/ Architecture	4	4		4									4	

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Client Server Architecture	4	4	4	4	4	4		4		4	4	4	4	
Windows terminal server needed to run thin client	4		4	4	4	4		4				4	4	
Offsite backup is available with the vendor	4	4	4	4	4		4				4	4		
Users can dial in for access from home	4	4	4	4	4	4	4	4		2	4	4	4	
Back Office Certified via Microsoft	4	2	4	4	4						4		4	
ASP is available	4	4		4	4	4	4				4	4	4	
Application runs via wireless network	4	4	4	4	4	4	4	4			4	4	4	
<b>Servers</b>														
Operating System - 2003/2008	4	4	4	4	4	4				4	4	4	4	
Operating System - Linux	4			4										
Operating System - AIX	0					4		4						
Operating System - XP pro	4	4	4	4	4	4	4	4		4	4	4		

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